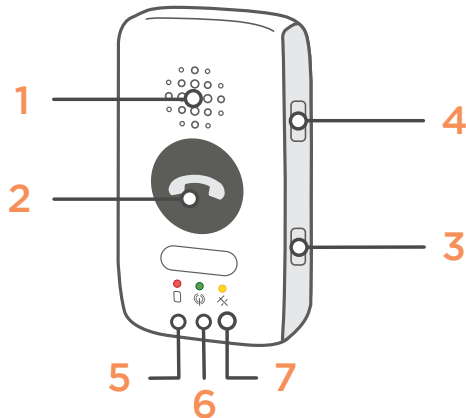


# Meet your new mPERS

MobileHelp Solo

- 1 Speaker/Microphone**  
Used to hear and communicate with the Care Center
- 2 Help Button**  
Press to send emergency alarms to the Care Center
- 3 On/Off Button**  
Press to turn off MobileHelp Solo device when off the charging cradle. Place device on the charging cradle to power back on.
- 4 Test Button**  
Places the device into "test mode". Pressing the Help button or Pendant places an auto call into the Care Center.
- 5 Battery Light**  
The red light will blink slowly when your battery is low or turn on while charging
- 6 Cellular Light**  
The green light will blink slowly when device is connected to the wireless network or blink quickly when disconnected
- 7 GPS Light**  
The yellow light will blink when the device is communicating to the GPS satellite



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Franklin, OH 45005

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If you know someone who could use our assistance, call us at **1-800-860-4230** or log on to **www.vricares.com** for more information on our products and services.

# MobileHelp Solo

## Instructions

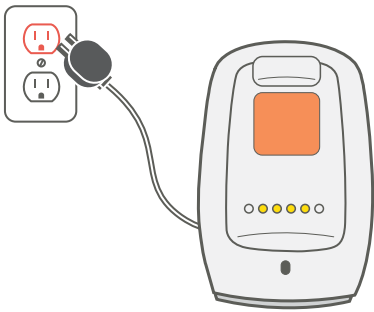
mobile medical alert systems



# MobileHelp Solo

## Instruction Guide

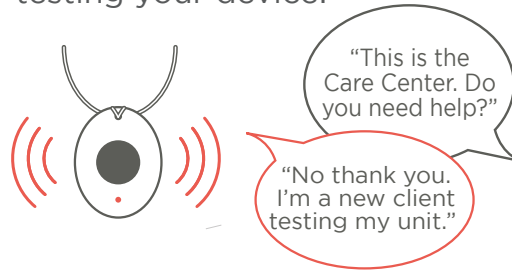
- 1 Plug the MobileHelp Solo charging cradle into a power outlet. Make sure the outlet is NOT operated by a light switch or a power strip.



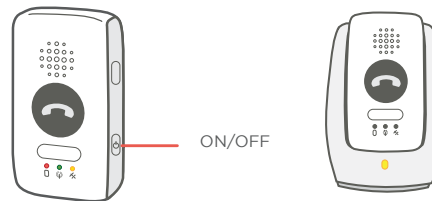
- 2 Place the Solo device into the charging cradle. The yellow light on the cradle and red battery light on the device will turn on. When device is fully charged, the red light will turn off.



- 3 Locate and put on your MobileHelp Solo pendant. Press your help button to activate your mPERS unit. Our Care Center will talk to you through your unit. Let us know you are a new client testing your device!



- 4 If you need to turn off your device, press and hold the ON/OFF button for 5 seconds until red light comes on, then release. To turn on, place the device back in the charging cradle. All lights will turn on and the green light will blink when successfully turned on.



You will not be able to call for help if unit is turned OFF. If the device is turned OFF, it will automatically turn ON when placed in the charging cradle.



You're going places. Take us with you.

The MobileHelp Solo was created to provide you comfort. **Important:** the help button you wear around your neck or wrist will only work when it is within the 350 feet device range.

- It is important to **test your device monthly** to ensure device is working properly. Before you test your unit, make sure it is **completely charged**.
- Fall detection is not a perfect science. If your device is paired with a fall pendant, **always** press your help button in the case of an emergency.

If you have any questions or are in need of assistance, do not hesitate to call us at **1-800-860-4230**.

### MobileHelp Solo Light Guide

Battery Light		Slowly Blinking	Battery is low - you have one hour to place device in the charging cradle
		On	Battery is charging. The light will turn off when completely charged
GPS		Slowly Blinking	Device is communicating with GPS satellite and placing a call
Cellular Light		Slowly Blinking	Device is connected to network
		Quickly Blinking	Device is not connected to network