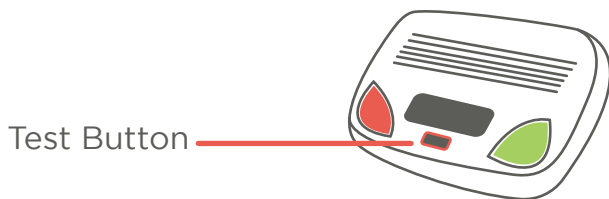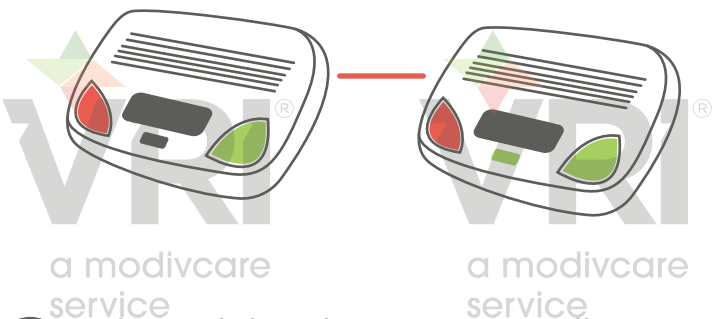# Monthly Test

MobileHelp Emergency Response System

Please test your MobileHelp PERS monthly to ensure your unit it working properly.

1 Press and hold the **TEST** button on the MobileHelp PERS unit until it lights up green.

Test Button

2 The MobileHelp PERS unit will then instruct you to press your help button.

3 The MobileHelp PERS unit will then announce "Test call sent to emergency response center".

"Test call sent to emergency response center"

4 If the test is successful, the unit will announce "Thank you for testing your device".

"Thank you for testing your device"

If it is not successful, it will announce "User auto-test failed, please contact Technical Support". If this occurs, call 1-800-860-4230.

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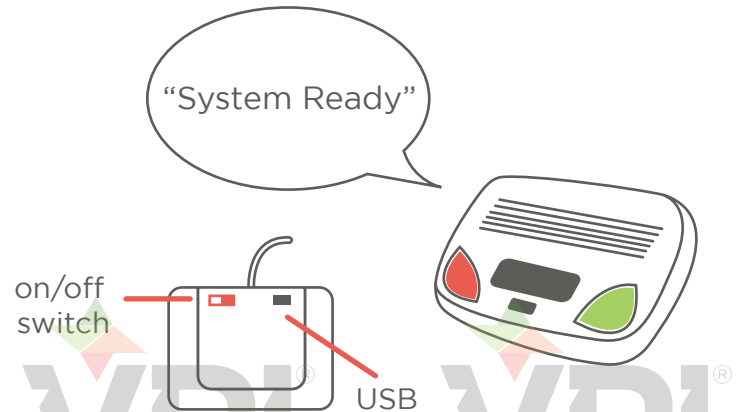
Quick Install

MobileHelp Emergency Response System

Welcome to your new personal emergency response system (PERS).
If you have any questions or in need of assistance, do not hesitate
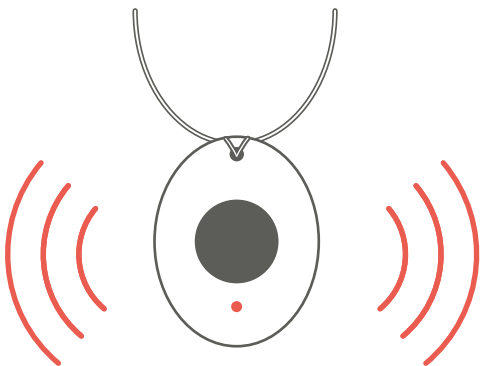to call us at 1-800-860-4230.

1 Connect the power cord into a power outlet. Make sure that the outlet is **NOT** operated by a light switch or a power strip.

2 Turn the MobileHelp PERS unit over to slide the power switch to **ON**. Wait for the unit to announce "System Ready" to proceed.

"System Ready"

on/off switch

USB

3 Locate and put on your MobileHelp PERS pendant. **Press** your help button to activate your PERS unit.

4 The Care Center will talk to you from your MobileHelp PERS unit. Let us know you are a new client testing your unit!

"This is the Care Center. Do you need help?"

"No thank you. I'm a new client testing my unit."

If the Care Center does NOT respond within 2 minutes, call 1-800-860-4230 for technical assistance.

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