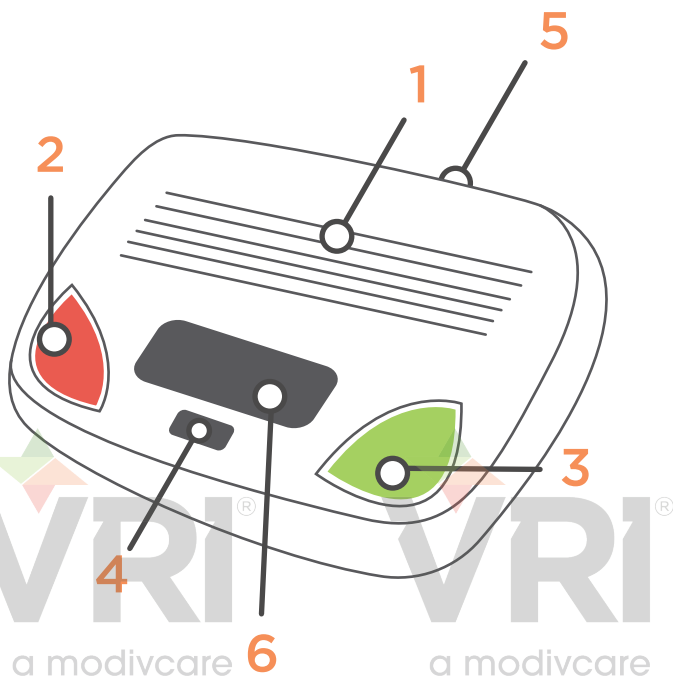


Meet Your New PERS

MobileHelp Emergency Response System

MobileHelp was created to provide you comfort, reassurance and peace of mind by making it possible for help to be just a touch of a button away. The MobileHelp uses cellular network to keep you connected to our 24/7 Care Center.

Get to Know Your Unit



- 1 Speaker/Microphone**
Used to communicate with the Care Center
- 2 Emergency Button**
Press to send emergency alarms to the Care Center
- 3 Reset Button**
Press to cancel the call (Blue)
- 4 Test Button**
Places the device into "test mode". Pressing the Help button or Pendant places an auto call into the Care Center.
- 5 On/Off Switch**
After you plug in the unit, turn the on/off switch on to power your unit
- 6 Status Screen**
The unit will automatically sync when turned on. Displays battery life, signal strength, volume control, temperature, date and time

Voice Announcements

"System Ready"

MobileHelp on/off switch has to be turned on. Please make sure to plug the unit into a working household power outlet.

"Power not detected" or "Power restored"

Indicate either a loss of household power, or a restoration of household power. Both the red emergency and blue reset buttons will be flashing. Please verify connection.

"Low Battery"

Unit is unplugged, or not connected to a working household power outlet.

Unit Facts & Features:

- Optional medication reminders
- Help button is water resistant with a 600 foot range

"Fall Detected - Press and hold button to cancel"

A fall has been detected and will send an alert. You have 20 seconds to cancel the signal by pressing your help button for 5 seconds.

"Please stand by for operator"

Your unit has connected to the Care Center, an operator will speak to you through the unit.

"Alarm Canceled"

Alarm has been canceled, no alert has been sent.

"Call in progress"

Your unit is calling the Care Center

- Back up battery lasts up to 24 hours
- Fall detection available

For additional questions, call tech support at 1-800-860-4230